

Nebraska Department of Health and Human Services

Health Alert Network

UPDATE

October 12, 2023

Upcoming Changes in HAN Communication Methods

The Nebraska Department of Health and Human Services uses the Health Alert Network (HAN) to share important and timely information about public health events and disease prevention/treatment guidelines for healthcare providers, facilities, and local partners via emails and faxes. HANs that are sent out are also posted on the DHHS HAN webpage archive (<https://dhhs.ne.gov/pages/Health-Alert-Network.aspx>).

Starting December 1, 2023, fax service will be phased out. Email will remain as a method to receive HANs, and an SMS text option will be added.

If your facility currently relies on fax service to receive HANs and wants to continue receiving HANs in the future, please follow one of the two options below:

- Enroll by contacting this email address (DHHS.NEHAN@nebraska.gov) to receive HANs at your general facility email address. If one is not currently available, set-up a facility email address.

OR

- Subscribe to the DHHS HAN archive webpage (<https://dhhs.ne.gov/pages/Health-Alert-Network.aspx>) to receive an alert either via email or text message when a new HAN is posted. HANs are generally archived immediately after being disseminated. While HAN receipt will not be as immediate as the first option above, subscribers can still expect adequate timeliness for notifications by this method.

Nebraska-licensed healthcare providers (MDs, DOs, physician assistants, APRNs, dentists, veterinarians, and pharmacists) can access a new self-service portal using this link: <https://han.ne.gov/p/selfserviceportal.xhtml>. Here they can log in to view archived HAN messages and update their contact information for receiving HANs via emails and/or text messages.

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